

**Approaches to conflict**

**Relational**
- Context, relationship and interpretation matter. Based on expected patterns of interaction

**Collectivist**
- Harmony and the greater good matter. Maintaining relationships using dialogue.

**Individualist**
- Human needs matter. Based on the idea that people are rationally self-motivated.

**Socially Contractual**
- Laws and rules matter. Crime is in conflict with the good of society as a whole.

**Values**
- Seeks harmony and care of the collective.
- Win-win solutions.
- 3rd party impartial mediator who has the trust of the group (community member, elder)

**Norms**
- Seeks solutions from parties. Non-resolution is ok.
- Win-lose solutions.
- Group mediation, healing circles, dialogue.

**Law**
- 3rd party decision-maker
- Arbitration, courts, tribunals.

**Interests**
- Narrative, transformative, insight approaches.
- 3rd party impartial mediator
- Interest-based mediation or negotiation

**3rd party impartial mediator**

**What is the focus of the intervention?**

- 3rd party impartial mediator who has the trust of the group (community member, elder)
- Group mediation, healing circles, dialogue.